



ECO+ STAIN REMOVAL

6 SIMPLE STEPS FOR ANY STAIN

Prompt and immediate attention to spillages or stains is recommended to avoid the setting of a spill onto the carpet fibres. Care must be taken to treat stains as recommended below:

- 1.** Immediately remove as much of the spill as possible. For solids use a blunt knife or spoon. Blot up liquids by applying pressure with white paper towels or tissues to remove as much liquid as practical. Use a wet/dry vacuum for large spills.
- 2.** Cold water is all that's needed to remove most stains from Godfrey Hirst eco+[®] carpets. Always work from the outside of the stain or spillage towards the middle to avoid further spreading the stain. Apply clean cold water to the affected area with a sponge or spray while avoiding over wetting the carpet and blot up with a sponge or use a wet/dry vacuum to remove the water. Repeat until no discolouration is evident in the carpet or removed water. Once this has been achieved repeat the cleaning 4 or 5 times to remove of any remnant stain hidden in the pile.
- 3.** Once the stain has been removed with cold water, press dry with a clean white cloth or white paper towel.
- 4.** After the spill or stain has been treated, place several layers of white paper towel over the area and place a flat weight on them until dry. Do not walk on the carpet until dry.
- 5.** Sometime stains will reappear due to "wicking" as stains hidden in the pile surface as the carpet dries. If so, allow the carpet to dry fully and repeat the above treatment until no stain is evident (this process may need to be repeated over a number of days).
- 6.** If stains fail to respond to treatment, contact a professional steam cleaner. It is important professional steam cleaners continually treat any areas affected by stains until there is no sign of discolouration in the carpet or removed water, following which the cleaning cycle should be repeated a number of times to minimise the risk of wicking.

Carpet still looking tired? Maybe it's time to replace it with some new eco+[®] soft to touch™ carpet. www.godfreyhirst.com/nz/ecoplus